



September 30, 2017 FEMA-4338 GA – NR011a State Media Contact: 404-635-7000 FEMA NEWS DESK: 912-554-4333

## News Release

REVISED

**Corrected Center hours** 

## Tybee Island Disaster Recovery Center Relocating to Savannah Next Week

**BRUNSWICK, Ga.** – The GEMA/FEMA Disaster Recovery Center (DRC) in Tybee Island at the YMCA Gym, will relocate and reopen in Savannah next week.

Disaster survivors have until 5 p.m. Wednesday, Oct. 4, to visit the Tybee Island location. Beginning 9 a.m. Saturday, Oct. 7, survivors can visit the new location in Savannah.

The Savannah Disaster Recovery Center will be located at:

Southwest Chatham Library 14097 Abercorn Street Savannah, GA 31419

Hours of operation are:

Mon – Tues: 9 a.m. to 8 p.m. Wed – Sat: 9 a.m. to 6 p.m.

**Sundays:** Closed

Monday, Oct. 9, the library and Disaster Recovery Center will be closed for Columbus Day.

DRCs serve as one-stop shops for eligible storm survivors seeking one-on-one help. Representatives from Georgia Emergency Management Agency (GEMA), Federal Emergency Management Agency (FEMA), the U.S. Small Business Administration (SBA) and various other state agencies will be at the center to answer questions.

Survivors do not need to go to a Disaster Recovery Center to register with FEMA. In fact, survivors are encouraged

to register before visiting a DRC if possible. Survivors can locate any DRC with the <u>FEMA</u> mobile app or by visiting www.fema.gov/drc.

The quickest way to apply for federal assistance is online at DisasterAssistance.gov or through the FEMA Mobile app. Survivors may also apply by phone at 800-621-3362 (voice, 711 or VRS)

## Tybee Island Disaster Recovery Center Relocating to Savannah Next Week, page 2

or 800-462-7585. Because of high demand, lines may be busy. Please be patient and try calling in the morning or evening when call volume may be lower. The toll-free numbers are open from 7 a.m. to 11 p.m. ET, seven days a week. Multilingual operators are available. Press 2 for Spanish or press 3 for other languages.

Survivors requiring a reasonable accommodation (ASL interpreting, Braille Large Print, etc.) while visiting a disaster recovery center may call the appropriate helpline number above to receive support.

FEMA encourages survivors to register as soon as possible. Those who may have registered with their county emergency management office, the American Red Cross or other community organizations are reminded to also register with FEMA. If you pre-registered with FEMA before the presidential disaster declaration for Hurricane Irma, there is no need to register again. However, you should keep FEMA informed about any change in your address, telephone number or other contact information.

Disaster assistance may include grants to help homeowners and renters pay for temporary housing, essential home repairs, personal property replacement, and other serious disaster-related needs not covered by insurance.

SBA offers low-interest disaster loans for businesses of all sizes, homeowners, renters, and certain private non-profit organizations. SBA disaster loans may cover repairs, rebuilding, as well as the cost of replacing lost or disaster-damaged real estate and personal property. If you are referred to SBA for a disaster loan, completing and submitting the loan application is an important step in the recovery process.

For more information about SBA loans, call SBA's Disaster Assistance Customer Service Center at **800-659-2955** (TTY: **800-877-8339**), email <u>disastercustomerservice@sba.gov</u>, or visit <a href="http://www.sba.gov/disaster">http://www.sba.gov/disaster</a>. Applicants may also apply online using the Electronic Loan Application (ELA) via SBA's secure website at <a href="https://disasterloan.sba.gov/ela">https://disasterloan.sba.gov/ela</a>.

###

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards. Follow us on Twitter at <a href="https://twitter.com/femaregion4">https://twitter.com/femaregion4</a> and the FEMA Blog at <a href="https://blog.fema.gov">https://blog.fema.gov</a>.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps homeowners, renters,

businesses of all sizes, and private non-profit organizations fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's Web site at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339.